## EAPH conference 2019, Oslo 20th – 21st May

#### The Doctor, The Patient and The Workplace – Interactions between Quality of Care, Professional Satisfaction and Organisations

### **TOPICS**

The conference will focus on interactions between quality of care, professional satisfaction and organizations, such as:

No 1. Medical education – care quality and doctors' health: Coping with work-life balance and delivery of good quality care.

No 2. Medical practice and patient care: The doctors' role in organizations; the impact of this on themselves and patients.

**No 3. Professional needs and doctors' care:** The balance between professional and personal needs in relation to quality of care in a changing healthcare system. **No 4. Other topics:** Including, but not restricted to: Artificial intelligence – different aspects, challenges and benefits of technology in the interactions between quality of care, professional fulfilment and organizations

### **DETAILED PROGRAM:**

#### Sunday 19th May: 18:00 – 20:00: Registration – Upload of presentations and poster assembly (Registration desk / Service center, Thon Hotel Opera)

08:00	<b>Registration</b> - continued						
09:00	ROOM 1 "Flagstadsalen"						
	Welcome to the 7th EAPH conference: Karin Isaksson Rø, director, LEFO – Institute for Studies of the Medical Profession						
	Official welcome: Marit Hermansen, president, The Norwegian Medical Association						
09:15-10:00	Opening lecture – Key note speaker Edvin Schei, MD, PhD: Doctoring as leadership - practical wisdom in medical relations						
	ROOM 1 (80-220 pers) "Flagstadsalen"	ROOM 2 (48 pers) "Kvinten 1"	ROOM 3 (24 pers) "Kvinten 2"	ROOM 4 (24 pers) "Kammeret"			
10:10-11:35	No 3: Professional needs and doctors'	No 1: Medical education – care quality	No 2: Medical practice and patient care	No 4: Other topics			
Parallell oral	care	and doctors' health	Chair: Fredrik Bååthe	Chair: <b>Reidar Tyssen</b>			
sessions	Chair: Karin Isaksson Rø	Chair: Berit Bringedal					
			19. Referral of Patients with Cancer to Palliative	1. SafeSpaceHealth App: An anonymous			
	3. Fighting fit - national cross-sectional	8. Feeling well is not enough: How open	Care: Experiences of Swedish Physicians	and unfiltered digital safe space for			
	study on presenteeism and wellbeing in	minded medical students really are?	Karin Adolfsson, Sweden	healthcare and allied health providers to			
	hospital doctors in Ireland	Vicky Spatoula, Greece		connect, share, support and enhance their			
	Lucia Prihodova, Ireland		20. Physician Health Programs and Malpractice	professional fulfilment			
		24. Does burnout affect clinical	Claims: Reducing Risk through Monitoring	Khurram Jahangir, Canada			
	10. Empowering physician to improve	reasoning? An observational study among	Elizabeth Brooks / Sarah R. Early, Colorado,				
	mental work environment	residents in general practice	US	14. The future coverage and recruitment of			
	Sofie Hjortø, Denmark	Philippe Guillou, France		doctors in family medicine in primary care			
			39. A Prototype of the Surgical Hazardous	in Denmark - seen from the junior doctors'			
	15. Health of health professionals –	36. Treating resident physicians with	Attitudes Reflection Profile (SHARP) Instrument	point of view			
	ReMed: the support network for	mental disorders and/or addictive	Kirsten Dabekaussen / Renée A. Scheepers / Kiki	Kim Agerholm Brogaard, Denmark			
	physicians Accompanying research in	behaviors: the Galatea Clinic experience	Lombarts, Netherlands				
	Switzerland	(1998-2018)		32. Stress at work raises the risk of health			
	Peter Christen, Switzerland	Maria Dolores Braquehais, Spain	52. Complex cases shared management from	problems among doctors: A UK cross-			
			therapeutic and regulatory perspective. 20 year	sectional study			
	2. Precision Initiatives: Empowering	37. Increasing risk of poor mental health	experience of shared responsibility.	Asta Medisauskaite, UK			
	Learners, Increasing Ownership through	among resident doctors along residency	Gustavo Tolchinisky, Spain				
	Personalization of Learning, Assessments	in Catalonia, a longitudinal study 2013-		82. The 21st Century Physician -			
	and Leadership Development Programs,	2017		Empowered Physicians in the Digital			
	Enabled Using Digital Technology	Anna Mitjans, Spain		Health Era			
	Khurram Jahangir, Canada			Zsuzsa Győrffy, Hungary			
11:35-12:00	POSTER SESSION – coffee break						

#### Monday 20th May:

	ROOM 1 (80-220 pers) "Flagstadsalen"	ROOM 2 (48 pers) "Kvinten 1"	ROOM 3 (24 pers) "Kvinten 2"	ROOM 4 (24 pers) ''Kammeret''	
12:05-13:00	No 3: Professional needs and doctors'	No 2: Medical practice and patient care	No 3: Professional needs and doctors' care	No 4: Other topics	
Parallell	care				
workshops		21. Designing an Appropriate Evaluation	17. An evidence based check-up for docs in an	33. "Working stress": exploring staff	
	74. A "Baker's Dozen" – a performance	Tool in Understand Organizational	Amsterdam university hospital: how to	wellbeing through the medium of a board	
	enhancing self-skill set	Impact on Physician Health	implement a health surveillance program for	game	
	Mark Stacey / Thomas Kitchen, UK	Elizabeth Brooks, PhD / Sarah R.	hospital physicians using occupational health	Asta Medisauskaite / Lucy Warner, UK	
		Early, PsyD, Colorado, US	Hans Rode, Netherlands		
13:00			Lunch		
14:00-15:25	No 2: Medical practice and patient care	No 1: Medical education – care quality	No 3: Professional needs and doctors' care	No 3: Professional needs and doctors'	
Parallell oral	Chair: Tom Rapanakis	and doctors' health	Chair: Thomas Kitchen	care	
Sessions		Chair: Friedrich Wurst		Chair: <b>Pilar Lusilla</b>	
	72. Facing emotionally challenging		13. A Danish national review of the working		
	interactions with patients: emotion	81. Why don't Norwegian doctors choose	environment and work-life-balance for junior	4. Impact of Mantra Meditation Personal	
	transfer and its association with well-	general practice? A study based on cross-	doctors becoming specialist in family medicine	and Workplace Wellbeing of Emergency	
	being in health-care providers	sectional survey in 2016/2017	Kim Agerholm Brogaard, Denmark	Department Staff in Ireland: Mixed	
	Sonja Weilenmann, Switzerland	Cecilie Normann Birkeli, Norway		methods study	
			46. Invisible pain – a doctors' journey through the	Lucia Prihodova, Ireland	
	78. How do hospital doctors experience	41. Development and pilot of a well-	many facets of health		
	the interactions between professional	being program for hospital-based	Catriona Herron, Ireland	7. A decade of delivering care to doctors	
	fulfillment, organization and quality of	physicians		Clare Gerada, UK	
	care? A qualitative study	Maarten Debets, Netherlands	56. Organization of work and physicians' health.		
	Fredrik Bååthe, Norway		Boarding methodology in a public hospital in	26. Psychotherapy in physicians with	
		43. In our Own Words; UK doctors	Argentina	addictions: the Galatea Clinic intervention	
	79. Realistic Medicine: Reconnecting	talking about our own mental health	Hector Alberto Nieto, Argentina	program	
	Doctors with their purpose	Louise Freeman / Angelika Luehrs, UK		Christo Manuel Cruz Alonso, Spain	
	Helen Mackie / Lauren Glen, UK		60. A Systematic Review of the Impact of		
		50. Self-health promotion and prevention	Mindfulness-Based Interventions on Physicians'	31. Exploring the potential of peer group	
	80. To screen or not to screen -	by general practitioner: comparisons with	Well-being and Performance	reflection: physicians' experiences with	
	Norwegian doctors' recommendations to	general population	Renée A. Scheepers / Kiki Lombarts,	guided reflection on their professional	
	their patients	Anne-Laure Lenoir, Belgium	Netherlands	performance	
	Berit Bringedal, Norway		1 (culcifulities	Elisa Bindels, Netherlands	
			75. Long-term mental health effects of	Ensa Dinders, ivenenands	
	47. "A tale of doctor's empathy and		mindfulness training: A 4-year follow-up of an	57. Out of hours workload among	
	waiting rooms" – Quantitative research in		RCT in medical and psychology students	Norwegian GPs	
	a Paris district		Reidar Tyssen, Norway	Ingrid Keilegavlen Rebnord, Norway	
	Patricia Pame/Jean-Marc Josset France			ingtiu Kenegavien Kebhoru, Norway	
15:30			SSION – coffee break	T	
15:50-16:45	No 3. Professional needs and doctors'	No 3. Professional needs and doctors'	No 2. Medical practice and patient care		
Parallell	care	care			
workshops			18. How to break the conspiracy of silence		
	42. Doctors' Professional Performance in	22. Balancing the needs of the individual	among possible impaired physicians; a peer		
	Turbulent Times: Exploring Performance	and the team: implications for	intervention strategy to help your fellow		
	Evidence, Needs and Counterproductive	professional behaviour	physician		
	Forces	Megan Joffe, UK	Hans Rode, Netherlands		
	Kiki Lombarts, Netherlands				
17:15	Departure from hotel reception – <u>The Harbour Promenade</u> from Bjørvika to Oslo City Hall				
18:15 - 20:00	Reception at the Oslo City Hall with a guided art tour – Mandatory to sign up in advance, free of charge, bring your invitation and name badge for identification, mandatory cloakroom				
20:30	Dinner at <u>Restaurant Lofoten</u> - Additional booking necessary				

# Tuesday 21st

	ROOM 1 (80-220 pers) "Flagstadsalen"	ROOM 2 (48 pers)"Kvinten 1"	ROOM 3 (24 pers) "Kvinten 2"	ROOM 4 (24 pers) ''Kammeret''			
08:30-09:25 Parallell workshops	No 1: Medical education – care quality and doctors' health 51. "The Valued and Appreciated (V&A) Group" - An Innovative Peer Support Reflective Practice Model for Physician Wellbeing utilising Medical Humanities and Arts for Health Linda Miller, UK	No 4: Other topics 62. Virtual Support Forum for Doctors:Managing transitions – finding balance – a highly interactive online course offering a safe space to share experiences and develop strategies to deal with change Kathleen Sullivan, UK	No 1: Medical education – care quality and doctors' health 70. The relationship between body fluid exposure, shift pattern and time of accident Ali Hashtroudi, UK				
09:30-10:45 Parallell oral Sessions	No 1: Medical education – care quality and doctors' health Chair: Maria Dolores Braquehais71. Factors associated with intention to leave medical school among Norwegian medical studentsInger Heimdal, Norway48. Wrestling with the medical self – Highlighting key factors in medical education towards enablement in doctors health Margaret Kay, Australia49. Strengthening wellbeing in medical education; What works? Consequences, intentional and unintentional Thomas Kitchen, UK76. Increase of mental distress among female medical students in a 20-year span: findings from two Norwegian faculties Reidar Tyssen, Norway	<ul> <li>No 3: Professional needs and doctors' care Chair: Gustavo Tolchinisky</li> <li>5. No one wants to "rock the boat". Workplace incivility and barriers to change in radiology in Ireland – mixed methods national study of trainee and consultant radiologists Lucia Prihodova, Ireland</li> <li>23. Doctors and their defences Clare Gerada, UK</li> <li>61. Health care utilisation of general practitioners – a qualitative study Sven Schulz, Germany</li> </ul>	<ul> <li>No 3: Professional needs and doctors' care Chair: Anna Mitjans</li> <li>63. A Qualitative Study on the Surgeon Experience During the Treatment of Prosthetic Joint Infections</li> <li>Karin Svensson, Sweden</li> <li>67. Politicans wish for greater patient empowerment – how physicians respond?</li> <li>Kathinka Meirik, Norway</li> <li>55. Autistic Doctors – Not an Oxymoron Shirley Moore, UK</li> <li>25. Health and Self-Care for Health Professionals Andrew Tresidder, UK</li> </ul>	No 1: Medical education – care quality and doctors' health Chair: Tom Rapanakis 40. Work-Related Stress (WRS) and physician: scientific literature review and critical analysis of results Simone De Sio, Italy / Hector Alberto Nieto, Argentina 66. Supporting Junior Doctor Wellbeing Jaimee Wylam, UK 9. Does Empathy Change During Undergraduate Medical Education? – A Meta-Analysis Vicky Spatoula, Greece			
10:45-11:25		<b>POSTER SESSION</b> – coffee break – hotel check out					
11:30	<b>ROOM 1</b> "Flagstadsalen" Plenary lecture – Key note speaker Stein Knardahl, MD, PhD: Motivation, health and human capital - how do work factors contribute?						
12:15	Best poster Award - Conclusions and closing – <i>LEFO's staff: Judith Rosta / Karin Isaksson Rø</i> General EAPH Assembly – <i>EAPH officers: Friedrich Wurst / Pilar Lusilla</i>						
13:00	Lunch						