Does burnout affect clinical reasoning?

An observational study among residents in general practice.

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## General problem

Does burnout modify clinical reasoning?

Theoretical frameworks:

**Burnout** Maslach 1981 Brenninkmeijer 2003

Clinical reasoning Audétat,
Charlin and Pelaccia 2011
dual process theory,
concepts of scripts. script
concordance test (SCT)

# Specific problem and research question

Few publications on this subject (4 in 2018)

New data needed for a better understanding how BO would affect CR.

Specific research question: What are the links between burnout score and a result of script concordance test?

# Method and population

Cross sectional study

GP residents (last semester or after internship) at an evaluation session in the *Strasbourg medical faculty* (n=139)

2 assessing tools MBI-HSS+SCT

Statistical research with R system provided by the *Methods in Clinical Research Group* of the *Strasbourg university hospital* (GMRC)

### Results

1

Collected Sept. 2017 in Strasbourg

2

128 attended the SCT test (139 invited)

3

111 questionnaires MBI-HSS+SCT test (participation 86%)

4

Data base complete Jan. 2018

#### Results of Script Concordance Test

n 128

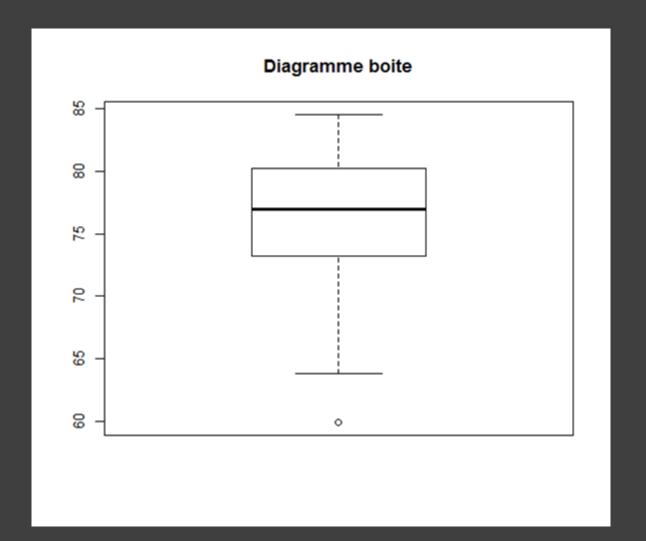
median 76.94

[Q1-Q3] [73.27-80.22]

min 59.90

max 84.56





#### Results of Burnout

Cutoffs from the Maslach C, Jackson SE, Leiter MP. Maslach Burnout Inventory Manual. In: 3rd edition. Palo Alto, CA: Consulting Psychologists Press; 1996.



	n(%)	
burnout	2007	2017
absent	87(53.37)	71(63.96)
light	43(26.38)	19(17.12)
medium	26(15.95)	19(17.12)
severe	7(4.29)	2(1.80)
Total	163(100.00)	111(100.00)

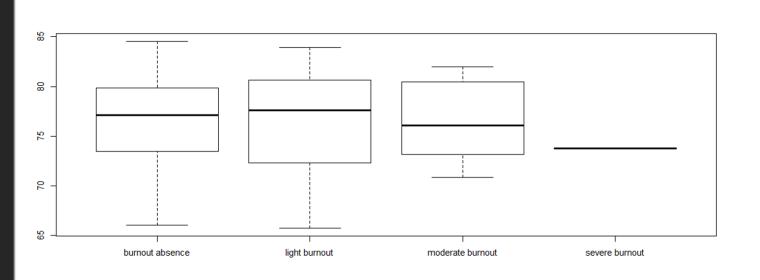
#### Results of Burnout

Cutoffs from the exhaustion+1
Brenninkmeijer V, VanYperen N.
How to conduct research on burnout: advantages and disadvantages of a unidimensional approach in burnout research.
Occup Environ Med. 2003 Jun 1;60(suppl 1):i16–20.



	n(%)	
burnout	2017	2017
absent	88(79.28)	71(63.96)
+ light		19(17.12)
+ medium	23(20.72)	19(17.12)
+ severe		2(1.80)
Total	111(100.00)	111(100.00)

### Results links between BO and SCT



BO levels (n) M [Q1-Q3]

Absent (71) 77.11 [73.44-79.86]

light (19) 77.62 [72.28-80.66]

Medium (19) 76.08 [73.14-80.44]

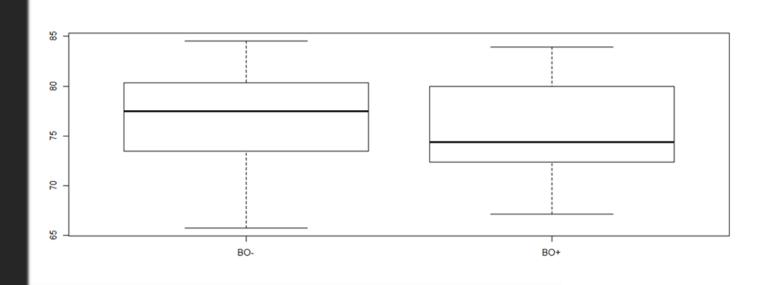
Severe (2) 73.77 [73.73-73.80]

In the conditions of our study, we found no significant variation in the SCT test between the groups according to the BO level criterion.

Kruskal & Wallis test : p = 0.7936



### Results links between BO and SCT



BO (n) M [Q1-Q3]

Absent (88) 77,48 [73,47-80,31]

Present (23) 74,40 [72.38-80.00]

In the conditions of our study, we found no significant variation in the SCT test between the groups according to the BO level criterion.

Mann and Whitney test : p = 0.2243



#### Discussion

In 32 first year residents, those with year-end burnout had a lower rate of medication prescription errors. Kwah et al. 2016

In 15 board certified internists and 10 resident physicians, accuracy of diagnostic and therapeutic reasoning did not differ between groups despite residents reporting significantly higher rates of sleepiness and burnout. McBee et al. 2017

In 388 paediatrics residents, depression was associated with a 3.0-fold higher rate of harmful errors, but there was **no statistically significant association** between depression and total or nonharmful errors or **between burnout and harmful, nonharmful, or total errors**.

Brunsberg et al. 2019

### Discussion

No difference between the classical manual grading of burnout and the exhaustion+1 model regarding our question.

SCT explores mostly analytical processes of reasoning as BO could be more involved in non-analytical processes (« affective » part of clinical reasoning). Croskerry & Norman 2008

Questionable limits:

The authenticity of the reasoning task.

The setting of the study inside the institution.

### Perspectives

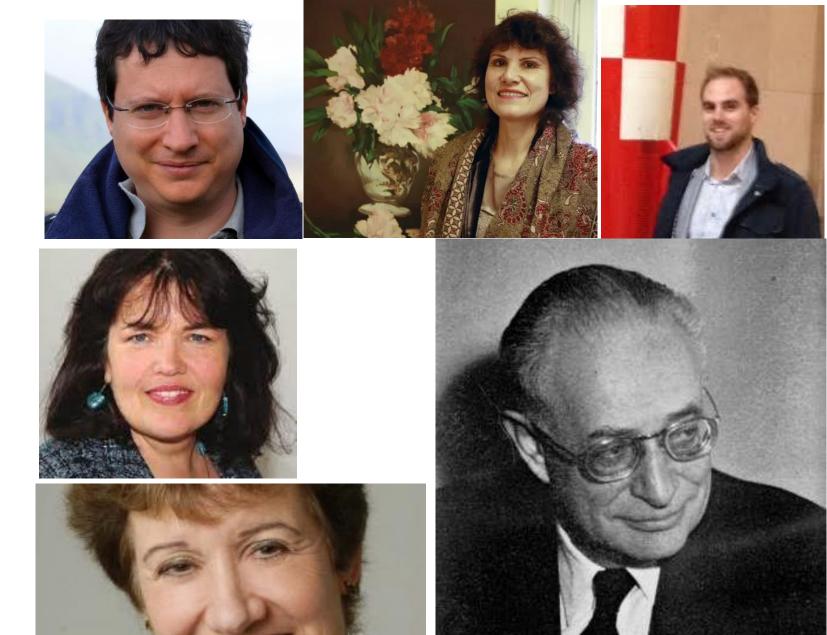
Explore the non analytical processes of clinical reasoning

Hypothesis generation, insight of the overall situation. Audetat et al. 2013

in a more authentic professional environment, with other tools of assessment, Objective Structured Clinical Examination (OSCE), direct observation.

### Merci





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